

COVID-19 Update

The Kendall Group is closely monitoring the Novel Coronavirus (COVID-19) epidemic globally. Kendall reviews enterprise risk on a continuous basis and maintains a constantly evolving business continuity strategy to minimize the threat of disruptions to our business and supply chain. As part of Kendall's planning and response to COVID-19, we want to assure you that we are making preparations to address the risk of a supply chain disruption that could occur from the spread of the virus.

We are working with all of our key suppliers to monitor any potential supply disruption and/or material shortages that may impact us. At this time, we believe that any disruption or shortages will be minimal, but the risk varies by supplier. Many of our manufacturers with which we maintain close relationships have proactively communicated any potential challenges they are facing with us. Of course, if you have a specific product category or manufacturer of concern, please contact your nearest Kendall Group location for further information.

In addition to the above, we are actively monitoring guidance and data from both the World Health Organization (WHO) and the Centers for Disease Control and Prevention (CDC). As one of our top priorities is to provide a safe environment for all employees and customers while maintaining normal business operations, we are taking appropriate actions and precautions regarding sanitization, travel restrictions and advisories, limiting access to our facilities, and actively encouraging any sick employees to stay at home.

The health and welfare of our employees and customers are of top concern. Kendall is committed to taking the steps necessary to provide a safe work environment and to minimize any disruption of service to our valued customers. Our approach will be monitored and updated as new information becomes available. In the meantime, please contact your local Kendall location should you have further questions or concerns.